



VILLAGE OF MOUNT PROSPECT
HUMAN SERVICES DEPARTMENT

TRANSPORTATION SERVICES



FOR SENIOR CITIZENS AND PERSONS WITH DISABILITIES



VILLAGE OF MOUNT PROSPECT

**HUMAN SERVICES
DEPARTMENT**

50 S. Emerson Street, Mount Prospect, IL 60056 | 847-870-5680
www.mountprospect.org

WHEELING TOWNSHIP TRANSPORTATION

SENIOR & DISABILITY BUS SERVICE

- Wheeling Township residents only
- Must be at least 60 years old; or 18 years of age and over with a disability
- Transportation service within township
- Monday - Friday, 9:00 a.m. - 3:30 p.m.
- Advanced reservations needed; Call 847-259-7743

TRIP

(TOWNSHIP RIDERS INITIATIVE PROGRAM)

- Wheeling Township residents only
- Must be at least 60 years old; or 18 years of age and over with a disability
- Transportation service within township
- Medical Appointments only
- Monday - Friday, 9:00 a.m. - 3:30 p.m.
- Advanced reservations needed; Call 847-259-7743

ELK GROVE TOWNSHIP TRANSPORTATION

DIAL-A-BUS

- Elk Grove Township residents at least 55 years old
- Service within township; curb-to-curb
- Monday - Friday, 9:30 a.m. - 3:00 p.m.
- Reservations by 3:00 p.m., one day in advance
- Call 224-265-6115 at 9:15 a.m. the day of reservation to find out your pick-up time

DISABILITY TRANSPORT SERVICES

- Elk Grove Township residents 55 years of age and older and residents with a disability 18 years of age and over can receive a discount cab ride within Cook County
- Discounted Cab service - \$5.00 off voucher
- Call 224-265-6115 for an application and vouchers
- 10 vouchers/month allowed

TRIP

(TOWNSHIP RIDERS INITIATIVE PROGRAM)

- Medical Appointments only
- Must be at least 60 years old; or 18 years of age and over with a disability
- To schedule a pick up, contact Elk Grove Township at 224-265-6115

TRANSPORTATION FOR SENIORS & PERSONS WITH DISABILITIES:

Medical Options:

Connections to Care

- Accompanied transportation for the older adults to get to their medical and dental appointments.
- Be 60+ years of age
- Minimum of 7 days in advance of appointments.
- Be able to get into and out of a car independently
- \$15 for each round-trip ride (\$7.50 for one-way rides)
- For information, pricing, service area, and reservation, call 847-222-9227 or visit www.connectionstocare.org/need-a-ride

Greater Chicago Transit

- Non-emergency medical transportation for persons with disabilities
- 7 days a week; 48 hours advanced reservation needed.
- Special wheelchair sizes can be accommodated with advance notice
- For information, pricing, and reservation, call 224-735-1111

Precious CarGogo

- Non-emergency medical transportation for wheelchair passengers
- Reserve a ride by calling 630-334-4299
- Area covered: Western suburbs of Chicago
- Scheduled or on-demand service to: NW Medicine
Central DuPage Hospital, Elmhurst Memorial Hospital,
St. Alexius Medical Center, Alexian Brothers Hospital,
Rush University Medical Center and Hines VA Hospital
- For information to reserve a ride by calling 630-334-4299

TooTl Transport

- Non-emergency medical transportation for seniors and persons with disabilities. 24 hours a day, 7 days a week
- No application process necessary. Individual rides can be coordinated for appointments as needed and multiple rides may be arranged at one time.
- Private riders are required to pay via credit/debit card.
- Call 630-668-9999 to learn more or visit www.specialneedschicago.org.

Other Options:

RTA/CTA/METRA Free Ride Card

- At least 65 years old; or 16 years of age and over with a disability
- Must be enrolled in the Benefit Access Program through the State of Illinois Department on Aging
- Call 312-913-3110 or visit www.rtachicago.org/ to locate the nearest RTA Registration Site

ADA Paratransit Services

- Curb to Curb services for individuals with disabilities.
- To apply for ADA Paratransit, call 312-663-4357 between 8:30 a.m. - 5:00 p.m., Monday - Friday, to request an application.
- To reserve your trip, call 866-926-9631 between 6:00 a.m. - 6:00 p.m. one day in advance, or visit www.PaceBus.com/ADA and click on “directory of reservation phone Numbers” to locate your local carrier.

Brite Lift

- Non-emergency transportation for persons with disabilities
- Door-to-door wheelchair accessible transportation service
- Call 847-792-1212 to reserve a ride; book online using BriteLift website: www.briteliftinc.com; download Mobile app: www.briteliftinc.com/app

GoGoGrandparent

This is a third party billing company. Rides may be scheduled in advance. A credit or debit card must be kept on file. The drivers are Uber and Lyft drivers and are a curbside pick up service. They will drive people up to 100 miles away. Drivers are not obligated to assist the clients or required to wait for the client. Call 855-464-6872.

Right at Home (Powered by Lyft)

Right at Home offers transportation by collaborating with Lyft and providing caregiver services to help you get home safely from your appointments or doctor visits. Drivers undergo background checks and vehicle inspections. Vehicles are easily accessible with large trunk space for walkers or wheelchairs. Right at Home will make arrangements with the driver, who will pick you up and take you to your destination. Rides are automatically charged to your invoice. Right at Home monitors the vehicles location at all times. Call 847-396-9000.

Fast Trak Medicar

- Emergency transportation with wheelchair accessibility.
- Contact 24-48 hours prior to your appointment for medical appointments and social gatherings.
- Call 847-707-4137 or visit www.fasttrakmedicar.com

Rainbow Road Transport

- Non-emergency wheelchair and stretcher transportation services.
- Call 847-585-8888 or email info@rainbowroadllc.com for more information.

Uber for Seniors

An Uber senior account is designed to offer a simpler, more accessible ride experience for older adults. Benefits of Uber for seniors include:

- Simple mode, a streamlined app experience featuring larger text and icons, making it easier to find go-to spots and request rides in fewer steps.
- The ability to use health benefit cards to pay for eligible medical trips.
- Access to Family profiles where Family organizers can book, manage, and pay for rides on the older adult's behalf.
- Uber app: www.uber.com

Silver Lyft

Silver Lyft is a service designed for older adults. Get where you're going with ease, with more access to cars that are easy to enter and exit, a user-friendly app, and live phone support. Silvery Lyft app: www.lyft.com

American Taxi

834 E Rand. Road, Suite 9
Mount Prospect, IL 60056
847-673-100

www.american taxi.com

You can download the app for free on the Apple app store or on the Android app on Google play.

PACE: Arlington Heights and Rolling Meadows On-Demand

Pace On Demand offers a reservation-based, ADA accessible, shared-ride service in service areas throughout the suburban region.

Reservations can be made up to 7 days in advance and as little as ten minutes prior to pick-up time, based on availability. Space is available on a first-come, first-served basis

The current service zone will be expanded to serve more of the Arlington Heights-Rolling Meadows area. The zone provides Weekday On Demand service to the Arlington Heights - Rolling Meadows area, roughly bounded by Euclid Avenue, Arlington Heights Road, I-90/Golf Road, and Highway 53.

The new On Demand mobile app is the easiest, most convenient way to book, change, view, or cancel On Demand reservations. From your smartphone, download the app at the link below and get on your way! Also, you can continue to book online or call 224-803-9277 to reserve your trip.

Learn more, get the app or to book online visit:
www.pacebus.com/route/on-demand-arlington-rolling



Human Services
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Mount Prospect, IL 60056
Phone: (847) 870-5680

Community Connections Center
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Mount Prospect, IL 60056
Phone: (847) 506-4930